

## FINDINGS

# DEAF AND HARD OF HEARING EXPERIENCES IN HEALTHCARE SURVEY

Recent research conducted by 2axend, Spring 2022

**18.6%**

of survey participants reported they do not get preferred/requested accommodations for healthcare-related visits and appointments.

**38.3%**

of survey participants feel healthcare providers treat them differently because they are Deaf, hard of hearing, DeafBlind, or late deafened.

**47.3%**

of survey participants believe healthcare providers do not understand how to deliver culturally sensitive and appropriate care to Deaf, hard of hearing, DeafBlind, and late deafened individuals.

**93.7%**

of survey participants feel healthcare providers can do a better job in meeting their needs as a Deaf, hard of hearing, DeafBlind, or late deafened individual.

2axend surveyed 514 Deaf, hard of hearing, DeafBlind, and late deafened individuals who utilize a variety of communication strategies in healthcare settings, including American Sign Language (ASL) Interpreters, Communication Access Realtime Translation (CART), Speech-to-Text technology, lipreading, paper and pen/typing back and forth, and relying on hearing aids and/or cochlear implants to hear.